

Three Years Management Plan (FY2020 to FY2022)

April 30, 2020 Toyota Tsusho Corporation

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- 1. Review of three years management plan (FY2017- FY2019)
 - **※Released May, 2017**



Review of Three Year Management: Quantitative aspect

(Unit: billion yen)

	[Released May 2017] FY 2020 Targets	Results	
Profit	130.0	135.5	Achieved
ROE(%)	10-13%	11.3%	Achieved
Net interest-bearing debt (NET)	1,100.0	* 1,032.4	Achieved
Net DER	Within 1.0 times	* 0.86 times	Achieved
RA/RB	Less than 1.0	0.8	Achieved
Free Cash Flow	Surplus	+93.9 Operating Act.CF +267.8 Investing Act.CF (173.9)	Achieved
Shareholder return	Payout ratio 25% or moreSteady increase in actual dividend	FY2017: ¥94 FY2018:¥100 FY2019:¥110	Achieved

Precond ition

Foreign exchange rateOil price

¥ 100/US\$•¥110/Euro 50US\$/bbl

¥109/US\$·¥121/Euro 60US\$/bbl



Review of Three Year Management: ESG

Initial Targets

Ε

Address societal issues through business activities

S

Create workplace environments in which employees can thrive

G

Strengthen governance structure

Results

- ✓ 2018: Identification of key sustainability issues (materiality)
- ✓ Re-designation of renewable energy businesses as priority areas
- ✓ Promotion of "İkiwaku" activities and "Morning Win"
- ✓ More working style options
- ✓ Promotion of health management

- ✓ Separation of management and execution
- ✓ Review of Board of Directors composition As of May 2017: 16 directors (of which, 3 are outside directors) From June 2020: 8 directors (of which, 4 are outside directors)

^{* &}quot;Ikiwaku" = Activities to make high sustainable productive organization



Review of Three Year Management: : Focus Areas

Initial Targets

Structure

Consolidate businesses and fully utilize functions and resources

Africa

Automotive

Lineup of products & functions Expand provision of functions to outside of TOYOTA group

Non-automotive

Establishment of businesses and lateral expansion

Next Mobility

tructure

Create a framework capable of responding to change

nitiatives

Expand business domains

Results

- ✓ Establishment of first regional division
- ✓ Number of workers reached 21,000 (1/3 of total Group workforce)

Automotive

- ✓ Business expansion anchored by TOYOTA strategy
- ✓ Leveraging of TOYOTA-Suzuki alliance

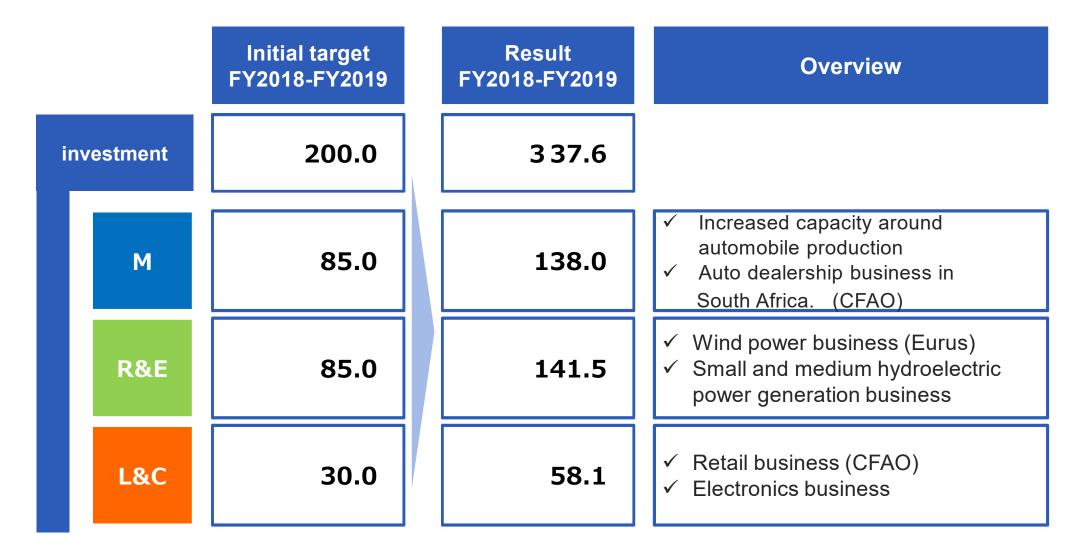
Non-automotive

- Expansion of business domains and number of countries in which we operate
- ✓ Expansion of dedicated unit (increased to 260 workers)
- ✓ Utilization of Next Technology Fund
 - Promotion of next-generation technology development and investment



Review of Three Year Management: : Investment

(Unit: Billion yen)



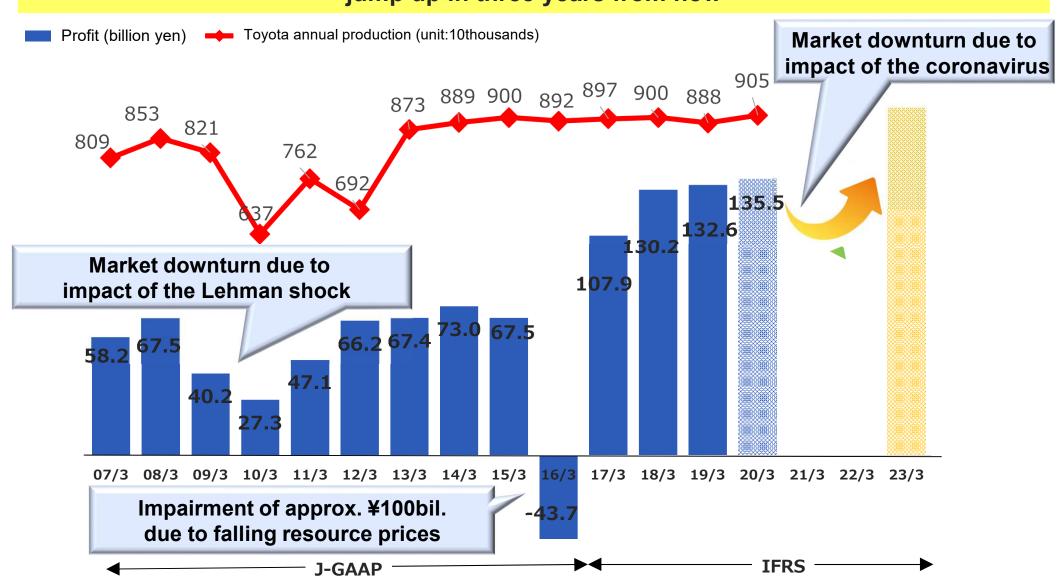


2. Three Years Management Plan (FY2020 - FY2022)



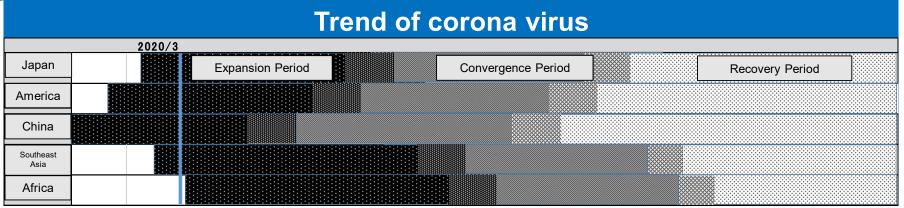
Formulating the Three Years Management Plan

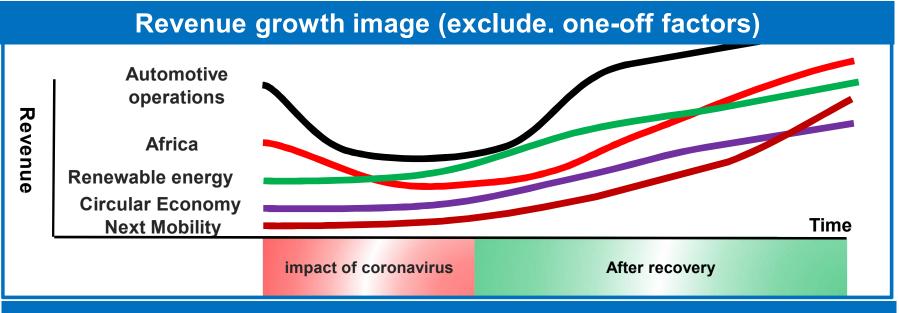
Positioning: Overcome the impact of the coronavirus and jump up in three years from now





Growth Image





Now is the time for defensive and offensive measures

- √ Withstand the impact of the coronavirus
- ✓ Prepare for post-pandemic world while remaining aware of market growth potential



Achieving our Company Vision



Company Vision [Be the Right ONE]

Priority Areas

Next Mobility Strategy

Renewable Energy Strategy

African
Growth Strategy

<New>
Circular Economy
Strategy

Key Issues for Resolving Social Issues

6 CSR
Material
Issues

Four Measures for Supporting a Distinctively Toyotsu Group Surge

Nurture further growth in established lines of business

Nurture regional business proposals hatched locally

Promote global Diversity & Inclusion

Respond to technological progress

Toyota Tsusho Group Way

On site, hands on, in touch

A passion for business

Team power





CSR Materiality for the Toyota Tsusho Group (Material Issues)

Next Mobility Strategy







contribute to the creation of a safe and comfortable mobility society



Contribute to the transition to a low-carbon society

Renewable Energy Strategy







Grow with developing countries

African Growth Strategy









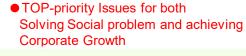




Contribute to the development of a recycling-based society







Top-priority Issues that for company Growth



Begin everything we do with ensuring safety and compliance, and continue to be an organization trusted by society













CSR Materiality for the

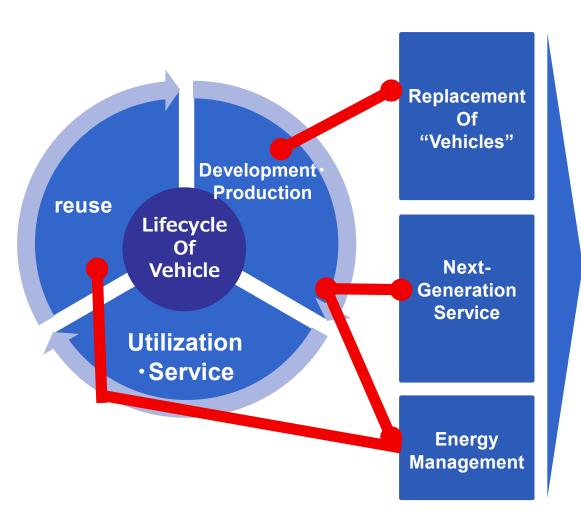
Toyota Tsusho Group



"Be the Right ONE" in Next Mobility



Responding promptly to changes in the automobile environment and contributing to a safe and comfortable mobility society



Mission1

Hands-on business creation

Mission2

Venture business creation

Accelerated response to CASE

Creating new business opportunities



"Be the Right ONE" in Next Mobility



Mission1

Hands-on Business creation

Replacement of "Vehicles"

Weight reduction

Electrification

Proposal solving all value chains process **Materials** Collection Assembly **Parts** Recycling <e.g.> Low loss **Innovative** soft magnetic motor coil **Build a Future Aluminum Material** ΛSΤΞΕ development processing

Nextgeneration services **Mobility** services

Connected

Providing technical services related to Vehicles User Console

Data Storage Analysis

Vehicles

Energy management

Fuel cells/ Hydrogen

- Strengthen sales function of fuel cell stack
- Establish the model for spreading infrastructure of hydrogen





"Be the Right ONE" in Next Mobility



Mission2

Accelerate the creation of venture businesses by utilizing funds

Energy Next-generation services management Multimodal integrated m o bility **Mobility Drone VPP** MaaS service (Digital platform) (Southeast Asia) NUVVE (U.S.A) App-based mass Car-sharing Ride-hailing transportation Hydrogen **Service** service zipline Shultl \$\infty\$ Grab (Japan) (Africa) (India) (Japan) (Southeast Asia)

- **<u>1</u>NEXT Technology Fund** : Flexible investments in Innovative technology, patents, new services
- **2 Mobility 54 S.A.S.**: Investment in innovative mobility startup Company in Africa

Our approach area



"Be the Right ONE" in the Renewable Energy



(Region)

New markets

Overseas

Japan

Existing markets

Accelerate global expansion

Strengthen existing business model

 Step up initiatives in countries where renewable energy is undeveloped

 Steadily increase number of projects as an earnings foundation

Strengthen existing business Reduce costs and replace equipment

Aim to further expand into countries and business areas to become clean electric power company

Challenge to new business domains

- Lay groundwork for new growth and earnings sources
- Prepare for post-FIT, build know-how

Expand business domains

Promotion of renewable energy → <u>Joint establishment of Toyota Green Energy</u>

Onshore wind power and solar power

Small-scale hydropower, biomass, offshore wind power, and VPPs

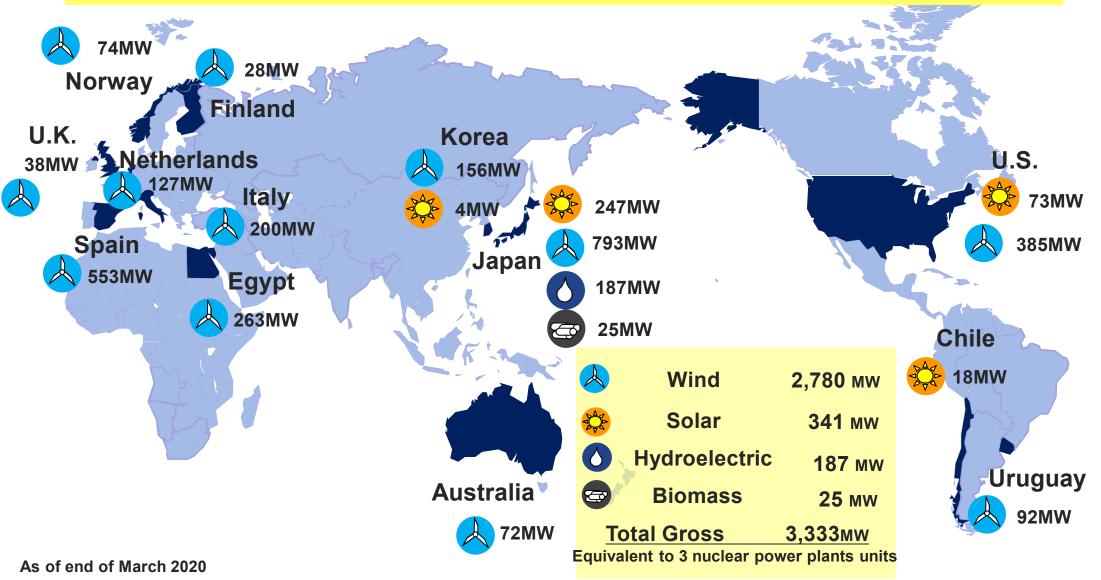
(Business domain)



"Be the Right ONE" in Renewable Energy



Expanding stable renewable energy to the world

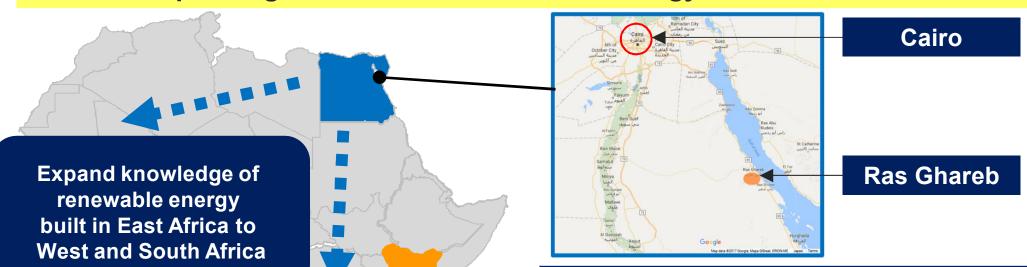




"Be the Right ONE" in Renewable Energy



Expanding more clean and low-cost energy business in Africa



Promote Mini-grid
Business in Non-electrified
Regions of Kenya



Wind business development by wind condition analysis and Electric-generating forecast

Ras Ghareb Wind Energy		
Location	Arab Republic of Egypt	
capacity	262.5 MW (2.1×125 stations)	
purchaser	Egyptian Electricity Transmission Company	
Start	October 2019	
Sharehold ers	TTC, Eurus Energy, Engie SA, Orascom Construction SAE	
Term	20 years	



"Be the Right ONE" in Renewable Energy



Contributing to the rollout of renewable energy in the Toyota Group through an alliance with TOYOTA and Chubu Electric power

TOYOTA

✓ Formulation of policy direction, etc.

Joint establishment of Toyota Green Energy

Establishment	July 2020 (scheduled)	
Investment ratios	TOYOTA 50%, Chubu Electric Power 40%, Toyota Tsusho 10%	
Business	Acquisition and operation of renewable energy sources in Japan (with the future aim of supplying energy to the Toyota Group)	

Chubu Electric
Power

✓ Technical support for power plant operations, etc.

Contribute by harnessing 30 years of power plant management

know-how

Toyota Tsusho

✓ Acquisition and operation of power plants, etc.





To develop local communities "With Africa for Africa"

Mobility strategy

- 1. Toyota & Suzuki Business (Sub-Sahara)
- 2. South African Business (Southern Africa)
- 3. Challenging new business (whole of Africa)

Strategy other than mobility

Mobility strategy

1. Toyota & Suzuki Business~Strengthening Toyota's Business through Six Pillars~

- Strengthen Product Lineup
- Strengthen Total Fleet
 Management (B2B)
- Build KD (Knock-Down)
 Business
- Strengthen TOYOTA
 Operations (B2C)
- ③
 Optimize Supply Network
- **6** Expand Value Chain





Mobility strategy

2. South African Business



	Transfer	of Toyota op	erations
	Area	New car market (1000 Units)	Toyota Sales (1000 Units)
Ŗ	North Africa	540	30
SH2	Sub-Sahara	160	50
ľ	Sourth Africa	540	130
ľ	Total	1,240	210
Of these, Unitans handles 16000 units (12%).			
<u>lı</u>			vehicles mainly
in North Africa and Southern Africa			

Aiming to Increase Market Share in Africa's Largest Market





Mobility strategy

3. Challenging new business



AUTOMARK

(Certified Toyota used vehicle sales)

12 countries 2 years 30 countries



Handling of generalpurpose parts

(Maintenance of parts supply network)

2 countries(21 stores)

2 years 21 countries(60 stores)



AutoFast

(Automotive maintenance JV with TOTAL)

6 countries(19 stores)
2 years
14 countries(122 stores)



UNITRANS

rental car insurance business

Promotion of mobility eco-circle activities



Accelerating the development of new automobile businesses (MaaS) throughout Africa





Non-mobility strategies

Pharmaceutical Business

- Beef up manufacturing business in North Africa and strengthen product imports
- Expand market share (currently 40%) and revenue in West Africa
- · Expand sales channels in Southern Africa with a view to franchising



Consumer Material Business Retail: Step up initiatives for brands targeted at middle-income consumers

Aim to increase number of stores to 49 (currently 10) in three years and move into profitability

FMCG: Strengthen collaboration with key partners



Plant business

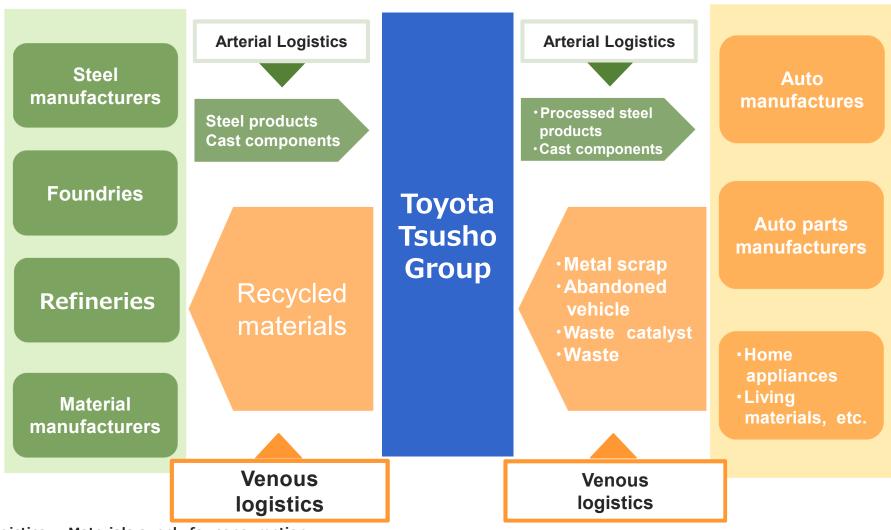
 Accelerate the expansion of ports and renewable energy businesses etc. where we boast strengths, such as in Kenya, Angola, and Sub-Saharan Africa







contribute to Establishing a Recycling-Oriented Society



[%] Arterial Logistics = Materials supply for consumption

X Venous Logistics = Collection of spent resources for reuse and recycling, returned to manufacturers as recycled raw materials





< Our resource recycling business>

1 Mobility

Vehicles/Parts





2 Living materials

Household appliances / Container / Paper







3 waste

Waste oil / sludge Medical abolition





Reduction

Waste reduction management in factories

Reuse

Batteries, Recycled parts

Resource

Metal Iron, Aluminum,

Copper, Platinum, gold, etc.

Resin PP, PET, PE etc.

Others Paper,

Construction materials, Fuel

Proper processing

Incineration, Neutralization





1 Mobility resource circulation

Recovery / disassembly

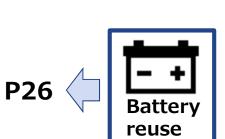
Crush / Sorting

Recycling















Green Metals Japan, Inc.

(Ferrous scrap and non-ferrous metal scrap processing)

TOYOTA CHEMICAL ENGINEERING CO., LTD.

(Intermediate treatment of industrial waste)

TOYOTSU RECYCLE CORPORATION

(Collection and sale of metal)

JARA CORPORATION.

(Development and management of automobile recycling parts distribution system)

TOYOTA METAL CO.,LTD.

(Collection, processing and sales of metal scraps)

METAL DO CO., LTD.

(Rare metal recycling)

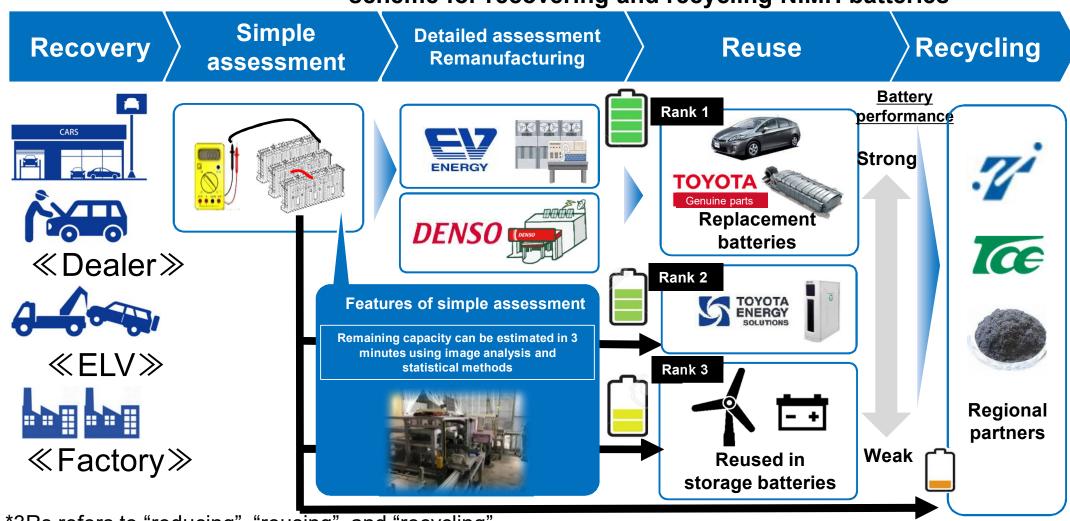




(1) Mobility resources recycling

3Rs* for batteries

Ongoing construction and lateral deployment of 3Rs scheme for recovering and recycling NiMH batteries



*3Rs refers to "reducing", "reusing", and "recycling"





2 Resource circulation of living materials

Waste plastic



West Plastic

Waste PET bottle





Establishment of Planic Co., Ltd.



The largest recycled plastic business company in Japan

Scheduled to establish new company (May 2020







Contributing to a recycling -based society

Body under cover, etc.

Entering one of Japan's biggest waste plastic and waste PET bottle recycling businesses



CSR Materiality for the Toyota Tsusho Group (Material Issues)

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Renewable Energy Strategy







Grow with developing countries

African **Growth Strategy**













Contribute to the development of a recycling-based society





 TOP-priority Issues for both Solving Social problem and achieving Corporate Growth

Top-priority Issues that Will Become Foundations for company Growth





Begin everything we do with ensuring safety and compliance, and continue to be an organization trusted by society

> Safety and **Compliance**











Respect human rights, and actively develop people who will contribute to society by nurturing them

> **Respect for** human rights



CSR Materiality for the

Toyota Tsusho Group



New management system

(Scheduled after the General Meeting of Shareholders in June)



Improve the speedy making-decision to relate to management by streamlining

4 Inside Directors



Jun Karube Chairman



Ichiro Kashitani President & CEO

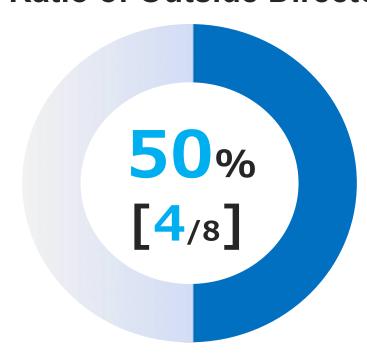


Hideki Yanase Vice President



Takahiro Kondo Vice President

Ratio of Outside Directors



4 Outside Directors





Kumi Fujisawa Kunihito Koumoto



Didier Leroy



Yukari Inoue



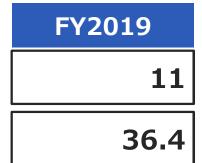
Changes in the structure of the board of directors.



Number of
Directors
Ratio of Outside
Directors (%)

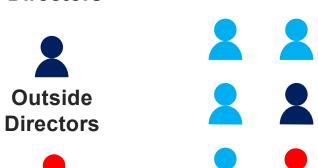
FY2017	
12	
25.0	

FY2018	
12	
33 3	

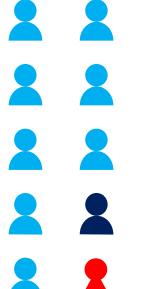


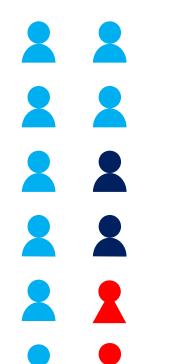


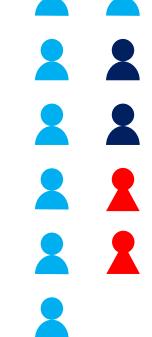


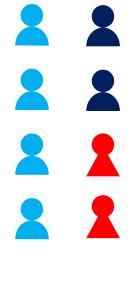














Human resource development



From strong individual to Strong organization, Aiming for our ideal image, "Be the Right One"



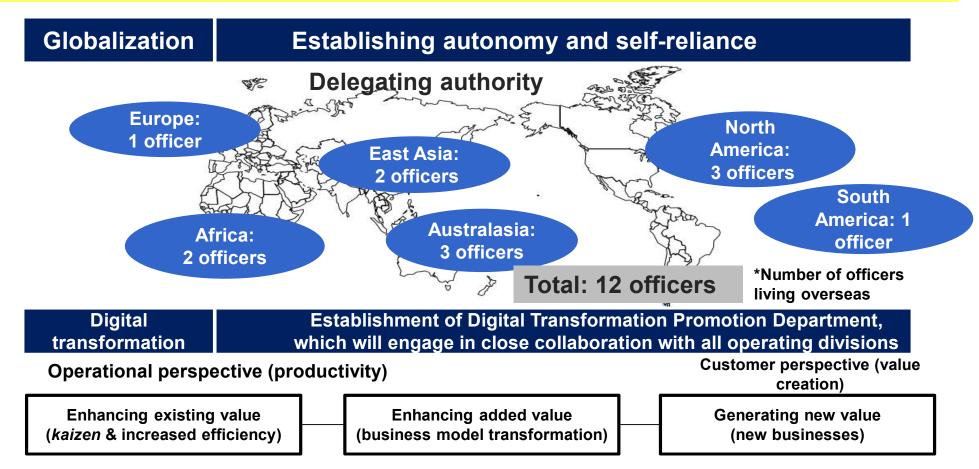




Progress on globalization and digital transformation

ESSANCIA CONTROL SERVICE SERVI

Pursuing globalization and digital transformation with the aim of becoming a more agile organization



- > Creation of new role: Chief Digital & Technology Officer
- Activities at cross-company organizations mainly spearheaded by 50 employee-strong Digital Transformation Promotion Department



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