

October 2009
Toyota Tsusho Corporation
Corporate Communications Office

Publication of Toyota Tsusho's *CSR Report 2009*

We would like to take this opportunity to thank you for your continued patronage and support.

The purpose of this report is to disseminate to stakeholders Toyota Tsusho's efforts aimed at the sustainable development of a global society. As a trading company in which one of its most important assets is human resources, this report also focuses on daily operational developments and employee activities as a means of promoting understanding that the realization of Toyota Tsusho's Corporate Philosophy and Vision serve as a basis for its CSR activities.

At the same time, we hope to be able to reflect your opinions in future activities and also incorporate them into future reports. For that reason, we would appreciate your response in filling out the questionnaire on the reverse side after reading Toyota Tsusho's *CSR Report 2009*. Your cooperation is deeply appreciated.

■ For comments or inquiries regarding CSR Report

Toyota Tsusho Corporation
Corporate Communications Office

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Thank you for reading Toyota Tsusho's *CSR Report 2009*. We hope to be able to reflect your opinions and feedback in future activities and also incorporate them into future reports. Accordingly, we would appreciate if you would please take a moment to fill out the questionnaire and mail or fax it to the address or fax number listed below.

Q1 From what standpoint did you read this report?

- Business partner Customer Shareholder/Investor Person in charge of CSR at company or organization
 NPO/NGO Research/Education institute Student Survey/Analysis institute
 Governmental/Administrative organization Media organization
 Toyota Tsusho Group Employee/Family Other ()

Q2 How would you rate Toyota Tsusho's CSR activities?

- Excellent Very Good Satisfactory Poor Very Poor

Q3 What was your impression with respect to the comprehensibility of this report?

- Easy to understand Satisfactory Difficult to understand (Reason:)

Q4 What was your impression with respect to the structure and composition of this report?

- Easy to read Satisfactory Difficult to read

Q5 Please mark any of the items you found to have been useful or of particular interest.

- | | | |
|--|---|---|
| <input type="checkbox"/> Editorial Policy/Corporate Profile | <input type="checkbox"/> Message from Management | <input type="checkbox"/> Toyota Tsusho Group Philosophy |
| <input checked="" type="checkbox"/> Special Feature Topics | <input type="checkbox"/> Metals Division | <input type="checkbox"/> Machinery & Electronics Division |
| | <input type="checkbox"/> Automotive Division | <input type="checkbox"/> Produce & Foodstuffs Division |
| | <input type="checkbox"/> Energy & Chemicals Division | <input type="checkbox"/> Consumer Products, Services & Materials Division |
| <input checked="" type="checkbox"/> Social Responsibility Report | <input type="checkbox"/> Social Contribution Activities | <input type="checkbox"/> Approach to Safety |
| | <input type="checkbox"/> Approach to Human Resources | |
| <input checked="" type="checkbox"/> Environmental Report | <input type="checkbox"/> Approach to the Environment | <input type="checkbox"/> Environmental Topics |
| <input checked="" type="checkbox"/> Corporate Governance | <input type="checkbox"/> Corporate Governance and Compliance | <input type="checkbox"/> Communication with Stakeholders |
| <input checked="" type="checkbox"/> Overview of Business Operations | <input type="checkbox"/> Toyota Tsusho Group Business Characteristics | <input type="checkbox"/> Main Products and Services |
| | <input type="checkbox"/> Financial Highlights | |
| <input checked="" type="checkbox"/> Chronology of Toyota Tsusho Group's Activities | <input type="checkbox"/> Report on Survey Results | |

Q6 Please specify any content you feel should be included in the next report or any suggestions for improvement.

Q7 We would appreciate any further comments you may have regarding Toyota Tsusho's CSR activities.

Thank you for your cooperation.

Please provide the following information at your discretion.

- Gender ● Male Female
 Occupation ● ()
 Age ● 19 or under 20s 30s 40s
 50s 60s 70s and above

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